



5400 Lyndon B Johnson Fwy

Dallas, TX 75240

Phone: 972-371-5203

Website: [www.sanmateomidstream.com](http://www.sanmateomidstream.com)

## ABOUT SAN MATEO MIDSTREAM

San Mateo Midstream is headquartered in Dallas, Texas. San Mateo operates natural gas pipelines (not odorized) and oil pipelines in Eddy County, New Mexico, and parts of West Texas.

## WHAT ARE THE SIGNS OF A NATURAL GAS PIPELINE LEAK?

- Blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in wet or flooded areas
- Dead or discolored vegetation in a green area
- Flames, if a leak has ignited

## WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?

Your personal safety should be your first concern:

- Evacuate the area and prevent anyone from entering
- Abandon any equipment being used near the area
- Avoid any open flames
- Avoid introducing any sources of ignition to the area (such as cell phones, pagers, 2-way radios)
- Do not start/turn off motor vehicles/electrical equipment
- Call 911 or contact local fire or law enforcement
- Notify the pipeline company
- Do not attempt to extinguish a natural gas fire
- Do not attempt to operate any pipeline valves

## WHAT ARE THE SIGNS OF A PETROLEUM PIPELINE LEAK?

- **Sight:** Oily or rainbow sheen on water surface, water bubbling or being blown into the air, a pool of liquid on the ground, dead or discolored vegetation amongst healthy plants, and flames near a pipeline.
- **Sound:** Hissing or gurgling sound near a pipeline.
- **Smell:** A petroleum odor.

## WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?

- Turn off all equipment and eliminate any ignition sources without risking injury.
- Leave the area by foot immediately. Try to direct any other bystanders to leave the area. Attempt to stay upwind.
- From a safe location, notify San Mateo Midstream immediately and call 911 or your local emergency response number. San Mateo Midstream and the 911 operator will need your name, your phone number, a brief description of the incident, and the location so the proper response can be initiated.

## PIPELINE SAFETY

System failures occur infrequently along the nation's network of interstate natural gas pipeline facilities, and many of these are caused by damage from others digging near the pipeline. We watch for unauthorized digging, but we request your help to notify us.

## ALWAYS CALL 811 BEFORE YOU DIG!



Know what's below.  
Call before you dig.

## PIPELINE LOCATION AND MARKERS

Pipeline markers are used to indicate the approximate location of a natural gas pipeline and to provide contact information. Aerial patrol planes also use the markers to identify the pipeline route. Markers should never be removed or relocated by anyone other than a pipeline operator.

You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).

## EMERGENCY CONTACT:

1-972-371-5203

## PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Crude Oil	1267	128
Natural Gas	1971	115

## NEW MEXICO COUNTIES OF OPERATION:

Eddy

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

## EMERGENCY RESPONSE PLANS

An Emergency Response Plan is developed for each pipeline facility to contain, control and mitigate the various types of emergency conditions/situations that could occur at one of our facilities. For more information regarding San Mateo Midstreams emergency response plans and procedures, contact us at 972-371-5203.